

# What Is Sytewise?

Sytewise is a systems operations platform built for teams that manage physical spaces and the work that keeps them running. Whether you're overseeing a portfolio of commercial properties, coordinating vendors across dozens of locations, or tracking the AV systems inside a building, Sytewise puts the whole operation in one place.

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## For Property Managers

Managing a portfolio means keeping track of a lot of moving parts simultaneously. Sytewise is built around that reality.

**Properties and Fixtures** are the foundation. Every property in your portfolio gets its own record, and every piece of equipment or infrastructure inside that property is tracked as a fixture. You always know what's where, what trade it belongs to, and what's been done to it.

**Work Orders** are how you assign and track jobs. Create a work order, assign a vendor, attach the relevant fixtures, and send it. The vendor gets an email with everything they need, including links to any checklists assigned to that job. When the work is done, the record stays.

**Checklists** let you define exactly what a vendor needs to do, step by step. Require photos, signatures, notes, or file uploads at specific steps. Vendors complete checklists from their phone through a simple public link, no login required. Completed checklists with all their attached media are stored permanently and downloadable in one ZIP file.

**Surveys** let you send structured inspections to surveyors and track their responses across properties.

**Contracts and Bills** keep the financial side organized. Track vendor contracts, service agreements, and bills all tied to the properties and work orders they belong to.

**Reminders** handle the recurring stuff automatically. Set up rules tied to property events and Sytewise keeps the actions queue filled so nothing slips through.

**The Email Log** records every outbound email the platform sends, so you can always confirm what was delivered and when.

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# For Vendors

Vendors don't need to learn a new system. When a work order is created and assigned to them, they get a plain email with the job details and direct links to any checklists they need to complete. No account required, no app to download.

Checklist links open a clean, mobile-friendly page. The vendor works through each step, uploads photos or files as required, signs where needed, and submits. The property manager sees completion in real time.

If a work order is reassigned, vendor assignments on linked checklists update automatically. Vendors only ever see what's theirs.

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# For AV Integrators

AV integrators working in commercial spaces often manage complex fixture environments: racks, cabinets, displays, control systems, and the relationships between them. Sytewise handles this through the **Fixtures** and **Cabinets** modules.

Fixtures track every piece of equipment at a property, organized by trade. Each fixture has its own record, its own checklist history, and its own media archive. Nothing gets lost in a spreadsheet.

The **Cabinets** module takes it further. Build display cabinet preset layouts using a grid-based editor to represent cabinet configurations and equipment wiring layout drawings. These presets can be attached to fixture records, giving integrators a visual reference for what's installed and how it's arranged.

**Checklists on fixtures** make commissioning and maintenance workflows precise. Define a commissioning checklist with required photos at specific steps, assign it to a fixture, send it to the integrator, and collect signed photographic proof of completion. The same checklist template can be reused across every similar installation in the portfolio.

**Work Orders** tie it all together. When a service call is needed, the work order captures the scope, the vendor, the fixtures involved, and the checklists required to close the job out. Integrators receive everything they need in a single email and complete the job record without a back-and-forth paper trail.

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Sytewise is designed to reduce the communication overhead that comes with managing physical spaces and the people who work in them. Less chasing, more doing.

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